

ACCESS TO SERVICES AND LANGUAGE ASSISTANCE

Salem Regional Medical Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Salem Regional Medical Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex; or because a patient is covered by a program such as Medicaid or Medicare.

Salem Regional Medical Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters through Language Line
 - Information written in other languages

If you need these services, call 1-330-332-1551.

If you believe that Salem Regional Medical Center has failed to provide these services, you have been improperly denied services, or discriminated against in another way on the basis of race, color, national origin, age, disability, or sex; you can file a grievance with: Lorrie Nelson, Compliance Director, 1995 East State Street, Salem, Ohio 44460, 330-332-7855, Fax-330-332-7691, or lorrie.nelson@salemregional.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Lorrie Nelson, Compliance Director, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

<p>Spanish and Spanish Creole ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-330-332-1551.</p>	<p>German ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-330-332-1551.</p>	<p>Arabic إذا تريد المساعدة باللغة العربية تصل بالرقم 1-330-332-1551</p>	<p>Chinese 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-330-332-1551。</p>	<p>Pennsylvania Dutch Wann du [Deutsch (PA German / Dutch)] schwetzsch, kannsch du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-330-332-1551.</p>
<p>French ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-330-332-1551</p>	<p>Italian ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-330-332-1551.</p>	<p>Russian ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-330-332-1551.</p>	<p>Hindi ध्यान दः य • द आप • हदी बोलते ह • तो आपके लिए मुफ्त म • भाषा सहायता सेवाएं उपलब्ध ह। • 1-330-332-1551.</p>	<p>Cushite XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-330-332-1551</p>
<p>Korean 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-330-332-1551.</p>	<p>Dutch AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel 1-330-332-1551.</p>	<p>Vietnamese CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-330-332-1551.</p>	<p>Tagalog PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-330-332-1551.</p>	<p>Greek ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-330-332-1551.</p>